pplication No. 09/475,448

Attorney Docket No. RCA89385 #14/C AND TRADEMARK OFFICE Wlaws 3/12/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor:

David Johnston Lynch

Application No.:

09/475,448

Filed:

December 30, 1999

Title:

Ratings Control System with Temporary Override Capability and

Conflict Resolutions

Examiner:

Jason J. Chung

Art Unit:

2611

AMENDMENT

RECEIVED

MAR 0 8 2004

Technology Center 2600

Mail Stop Non-Fee Amendment Commissioners for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action date December 3, 2003 for which a shortened statutory period of three months ending response is March 3, 2004 was set in which to respond, the following amendments and comments are submitted and reconsideration of the rejections is respectfully requested.

Applicants submitted in view of the attached Certificate of Mailing this response is timely.

Listing and Amendments begin on Page 2 of this paper.

Remarks begin on page 6 of this paper.